

ISO 9001:2015 Registered

5 YEAR LIMITED MANUFACTURER'S WARRANTY IceCap® Pro - IceCap® Pro FASCOAT - IceCap® Lite-Duty

SpaceAge Synthetics, Ltd. guarantees the integrity of our IceCap® ice cover panels to be free of manufacturing defects in material or workmanship, remain non-absorbent and stable under normal, non-abusive use for a period of five years (5) when installed for its intended purpose by certified applicators.

This limited warranty is expressly made in lieu of any and all other warranties, express or implied, including the implied warranties of merchantability or fitness for a particular purpose. The exclusive remedy of the Buyer is limited to replacement of the product which may be prorated at SpaceAge's discretion and determined by the length of time the panels have been in service. SpaceAge Synthetics shall not be liable for any charges incurred from labor or value-added processes, loss, inconvenience, or damage, including direct, special, incidental or consequential damages, resulting from the use or inability to use the product, whether from breach of warranty or any other legal theory. Any oral statements or representations made by anyone which are contrary to or at variance with the terms stated in this limited warranty are void.

BASIC OCCURRENCES, NOT LIMITED TO, AND NOT SUBJECT TO WARRANTY:

- 1. Minor inconsistent surface variables and slight color variations that is inherent to the process of manufacturing fiber-reinforced polyurethane products, and to the polymerization of polyurethane foam. The non-structural cosmetic variations in no way affect the structural integrity of the product; nor are they covered under this warranty if considered to be within the standards, or are inevitable.
- 2. Product that is considered to be within approved thickness tolerances.
- 3. Discolored product exposed to direct sunlight for extended periods of time or from stadium lighting over time.
- 4. Wear from normal installation and use such as worn/rounded edges, surface wear and chipped, cracked or broken panels over time.
- 5. Any failed product that has not been qualified by the Buyer for its indented specific application. This product is available in several densities and compositions, please consult a certified Engineer before utilizing in any weight bearing and structural applications.

SpaceAge Synthetics must be contacted within thirty (30) days of the first installation if Buyer has any concerns regarding the product. Beyond this period, SpaceAge Synthetics assumes customer acceptability. No warranty will be honored unless the product is returned to SpaceAge Synthetics, and is determined to be defective in material or workmanship. To place a claim under warranty, the Buyer must obtain a Return Material Authorization (RMA) from SpaceAge Synthetics, Ltd. The Buyer must return the product, freight prepaid, to 1402 39th Street NW, Fargo, North Dakota 58102 for a warranty inspection. Claims on products that have been physically altered or which have been used in a manner inconsistent with this warranty will not be accepted.